## LARM'S WEBSITE - CANCELLATION AND REFUND POLICY

Welcome to LARM Group Individual Relocation website, https://www.larmgroup.com/individualrelocation (the "Website"). For additional information, please read <u>LARM's Website - Terms of Use</u> and <u>LARM's Website - Privacy Policy Terms</u>.

Please note that if services are cancelled half way or once process is started and LARM has dedicated time to perform your service, LARM will provide a refund for the cancelled services, according the following guidelines:

- In all cases, a 5% of the value of the services purchased are non-refundable and will be retained to cover banking/credit card processing fees and administrative fees.
- A minimum charge will be \$150/hour fee for services completed prior to cancellation of full service. For calculations purposes, one day of service refers to 8 hours.
- Third party services paid on your behalf, are non-refundable (i.e. government fees). Proof of such payments can be provided upon request.

Thank you very much for choosing LARM Group as your Mobility/Relocation provider! Sincerely,

LARM Group.